

### 1. Introduction

Welcome to Happy Trade, https://happytrade.in, an online, state of the art, analytical and trading platform for the Indian stock market owned by Nandinetram Fintech LLP ("we," "us," "our"). We are committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible manner. This Privacy Policy outlines how we collect, use, and protect your information when you use our web app.

# 2. Information/ Data We Collect

We may collect the following types of information:

- 2.1. Personal Information: Name, email address, contact details, and other information you provide when you register or use our services.
- 2.2. Usage Data: Information about how you use our web app, including your IP address, browser type, pages visited, and other usage statistics.
- 2.3. Cookies and Tracking Technologies: We use cookies and similar technologies to enhance your experience and gather information about your usage patterns.

#### 3. How We Use Your Information

We use the information we collect for the following purposes:

- 3.1. To provide and improve our services.
- 3.2. To personalize your experience and tailor content to your preferences.
- 3.3. To communicate with you, including sending updates and promotional materials.
- 3.4. To analyze usage patterns and improve our web app's functionality.
- 3.5. To comply with legal obligations and protect our rights.

### 4. Sharing Your Information

We do not sell, trade, or otherwise transfer your personal information to outside parties except as described below:

- 4.1. Service Providers: We may share your information with third-party service providers who assist us in operating our web app and providing our services.
- 4.2. Legal Requirements: We may disclose your information if required by law or in response to valid requests by public authorities.

### 5. Data Security

We implement a variety of security measures to protect your personal information. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

# 6. Your Rights

You have the right to:

- 6.1. Access and update your personal information.
- 6.2. Request the deletion of your personal information.
- 6.3. Object to the processing of your personal information.
- 6.4. Withdraw your consent at any time.



# 7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy, time to time, as required on our web app. You are advised to review this Privacy Policy periodically for any changes.

#### 8. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at email: support [at] nandinetram [dot] com

# 9. User Responsibilities

- 9.1. Users are responsible for maintaining the confidentiality of their account information.
- 9.2. Users should ensure that the information they provide is accurate and up-to-date.
- 9.3. Users must comply with all applicable laws and regulations while using our web app.

#### 10. Data Retention

- 10.1. We retain your personal information only for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.
- 10.2. Upon request, we will delete or anonymize your personal information, unless we are legally required to retain it.

# 11. Third-Party Links

Our web app may contain links to third-party websites. We are not responsible for the privacy practices or content of these external sites. We encourage you to read the privacy policies of any third-party websites you visit.

#### 12. Children's Privacy

Our services are not intended for individuals under the age of 18. We do not knowingly collect personal information from children under 18. If we become aware that we have inadvertently received personal information from a child under 18, we will delete such information from our records.

### 13. International Data Transfers

- 13.1. Your information may be transferred to and maintained on servers located outside of your state, city/ town/ village, country, or other governmental jurisdiction where the data protection laws may differ from those of your jurisdiction.
- 13.2. By using our web app, you consent to the transfer of your information to countries outside of your country of residence.

### 14. User Consent

By using our web app, you consent to our Privacy Policy and agree to its terms.

Effective Date: 01 August 2024 Page 2 / 3



# 15. Dispute Resolution

Any disputes arising out of or relating to this Policy will be governed by the laws of Bharat (India) and will be subject to the exclusive jurisdiction of the courts in Surat, Gujarat only.

# 16. Limitation of Liability

- 16.1. The information provided by our web app is for informational purposes only and should not be construed as any type of financial advice. Users acknowledge that any reliance on such information is at their own risk.
- 16.2. We are not responsible for any harm, loss, or damage resulting from the use of our web app, including but not limited to financial losses, trading losses, or any other damages.
- 16.3 Users agree to indemnify and hold us harmless from any claims, liabilities, damages, or expenses arising from their use of our web app.

# 17. Right to Modify or Discontinue Services

We, Nandinetram Fintech LLP the owner of Happy Trade, reserve the right to modify, suspend, or discontinue, temporarily or permanently, the services provided by our web app, with or without notice, at our sole discretion. Users agree that we shall not be liable to them or any third party for any modification, suspension, or discontinuance of the services.

Effective Date: 01 August 2024 Page 3 / 3